[illegible]
[illegible]
[[illegible]]

[illegible]

[illegible]7(1)(a)(ii)[illegible]A[illegible]

[illegible]

[illegible]B[illegible]

[illegible]

[illegible]2629 0565[illegible]katchan@ombudsman.gov.hk[illegible]

[illegible]
[illegible]

[illegible]168-200[illegible]30[illegible]
[illegible]http://www.ombudsman.gov.hk
[illegible]2629 0555
[illegible]2882 8149

[illegible] **A**

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible] 7(1)(a)(ii) [illegible]

(a) [illegible]

(b) [illegible]

(c) [illegible]

(d) [illegible]

[illegible] 168-200 [illegible] 30 [illegible] 2882 8149 [illegible] complaints@ombudsman.gov.hk [illegible]

[illegible]

[illegible] **B**

[illegible]

[illegible]

[illegible]

[illegible] 104 [illegible] 15,500 [illegible]

2. [illegible] 7(1)(a)(ii) [illegible]

[illegible]

3. [illegible]

(a) [illegible]

(b) [illegible]

(c) [illegible]

[illegible]

4. [illegible] 132 [illegible] 6 [illegible]

[illegible]

5. [illegible]

6. [illegible]

[illegible]

7. [illegible]

8. [illegible]

[illegible]

9. [illegible] 800 [illegible]

10. [illegible]

11. [illegible]

12. [illegible]

[illegible]

13. [illegible]

14. [illegible]

15. [illegible]

16. [illegible]

17. [illegible]

18. [illegible]

[illegible]

19. [illegible] 213 [illegible]

[illegible]

20. [illegible]

[illegible]

21. [illegible]

22. [illegible] 12 [illegible]

23. [illegible]

[illegible]

24. [illegible] 13 [illegible] 15 [illegible] 18 [illegible]

25. [illegible]

26. [illegible]

[illegible]

27. [illegible] 12 [illegible]

[illegible]

28. [illegible] 13 [illegible]

[illegible]

29. [illegible]

30. [illegible]

31. [illegible]

(a) [illegible]

i) [illegible] 23 [illegible]

ii) [illegible] 23 [illegible]

iii) [illegible] 21 [illegible] 22 [illegible]

(b) [illegible]

[illegible]

i) [illegible] 24 [illegible] 25 [illegible]

ii) [illegible] 25 [illegible] 26 [illegible]

iii) [illegible] 25 [illegible]

iv) [illegible] 26 [illegible]

v) [illegible] 27 [illegible]

vi) [illegible] 27 [illegible]

[illegible]

vii) [illegible] 28 [illegible]

viii) [illegible] 28 [illegible]

[illegible]

32. [illegible]

[illegible]

33. [illegible]

[illegible]
[illegible]